

# SEEBURGER Message Tracking

## Achieve Complete Real-Time Visibility of Your Data

The ability to monitor and visualize data within current business processes is a critical component to any integration effort. Providing full visibility into all transactional data in real-time requires autonomy from value-added networks and applications.

### Message Tracking from SEEBURGER

SEEBURGER's Message Tracking, a component of the B2B Gateway, is a real-time reporting tool that enables your internal staff and external partners to research, monitor and analyze electronically exchanged messages, such as orders and advance shipping notifications from your intranet or Internet portal.

The solution enables closed loop and full lifecycle visibility. By crossing multiple back-end applications and global communication networks, the system provides users with a comprehensive and transparent view into any process including the associated transactional data.

### With SEEBURGER Message Tracking, end users can:

- View all information within the processes
- Quickly identify errors or other information requiring action.
- Proactively address issues that arise
- Achieve a higher level of data visibility across all levels of management and external partners.

### Seamless Integration

Monitor and manage the exchange of information across your supply chain without the need to migrate to new solutions or to alter current system configurations. SEEBURGER Message Tracking provides seamless integration with your existing systems and partner network.

### Designed for the Internet

A single user-friendly graphical interface provides easy access to document information from your intranet or

Internet portal and can be customized to work within your specific requirements. End-users can control and configure the information system to view any data presently stored and exchanged between your systems.

- Support of all ODBC, JDBC-compatible databases
- Platform independent
- Applications based on JAVA server pages
- Support of all current data security systems
- Firewall compatible
- Protected data transfer (ssl support)
- User identification with login and password protection
- Definable session time-outs

### With SEEBURGER Message Tracking, you can:

- Search – Search via predefined objects or for specific values.
- View – Results are presented in a clearly arranged display
- Display – Display each document and its associated status or error messages.
- Customize – The administrator can decide which information is displayed in the user interface and can name the fields in each customized page.

### Reporting

The SEEBURGER Message Tracking solution includes standardized reports for all common business processes and can be customized to create reports using any piece of data (i.e. price, ship to, delivery confirmation, functional acknowledgement, etc.) within the system.

In addition, SEEBURGER incorporates OLAP technology to perform more complex analytics on historical and real-time data enabling dynamic reporting on critical business information.

# SEEBURGER Message Tracking

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**BIS:MessageTracking** Company: sa Username: Super Admin SEEBURGER BUSINESS INTEGRATION

Search Customizing Administration Logout

Hits: 99 Messagesize: 458,184 KB

Status	Partner	Message Type	Direction	Date	Time	Message ID	Message size	Branch	ERP - status
✓ SUCCESS	PARTNER 5	ORDERS	IN	18.03.2004	23:33:29	BIS2004-03-05-3	001,84 KB	001	51
⏸ STOPPED	PARTNER 4	DESADV	OUT	18.03.2004	22:33:28	BIS2004-03-05-3	003,90 KB	003	
✓ SUCCESS	PARTNER 4	DESADV	OUT	18.03.2004	21:33:27	BIS2004-03-05-3	002,28 KB	002	
✓ SUCCESS	PARTNER 1	INVOIC	OUT	18.03.2004	21:33:26	BIS2004-03-05-3	002,57 KB	003	
✓ SUCCESS	PARTNER 4	INVOIC	OUT	18.03.2004	19:33:28	BIS2004-03-05-3	334 Byte	001	
✗ ERROR	PARTNER 5	DESADV	OUT	18.03.2004	19:33:27	BIS2004-03-05-3	008,71 KB	002	
✓ SUCCESS	PARTNER 4	ORDERS	IN	18.03.2004	17:33:26	BIS2004-03-05-3	007,77 KB	003	51
✓ SUCCESS	PARTNER 3	DESADV	OUT	18.03.2004	16:33:26	BIS2004-03-05-3	007,98 KB	002	
✓ SUCCESS	PARTNER 2	ORDCHG	IN	18.03.2004	15:33:28	BIS2004-03-05-3	003,01 KB	001	51
✓ SUCCESS	PARTNER 2	ORDERS	IN	17.03.2004	23:33:25	BIS2004-03-05-3	007,28 KB	001	51
⌛ PENDING	PARTNER 5	ORDCHG	IN	17.03.2004	21:33:26	BIS2004-03-05-3	805 Byte	001	51

## Benefits of SEEBURGER Message Tracking

### Cost Reduction

- Non-Technical staff or partners can research messages, resulting in a reduction in the time spent by expensive IT experts in providing operational information to other resource

### Simple to configure and operate

- Direct access to detailed information about exchanged messages
- Platform independent
- Browser GUI with a user-friendly interface
- Indexing and database content can be configured as desired

### Time benefit

- Minimum training efforts required
- No software installation by end-user necessary
- Field-orientated search or full text

### Detailed results display

- Display of all relevant processing statuses including ERP processing history
- Display views in original, converted or printer-optimized formats, depending on needs

## Support Your Business Growth and Goals

Message Tracking supports your strategic goals by helping you detect and correct problems with exchanged business documents in real-time. This ability enables your organization to be more proactive and efficient by providing you with the information you need to serve customers and partners more effectively.

- **Improved visibility and transparency of data exchange will enable your organization to:**
- **Process orders with more speed and accuracy**
- **Find information faster and avoid losing or misfiling critical documents**
- **Improve team efficiencies by reducing administration management and manual research**
- **Segment proper charge-backs for shared service environments**
- **Manage document exchange in real-time; improve data quality**