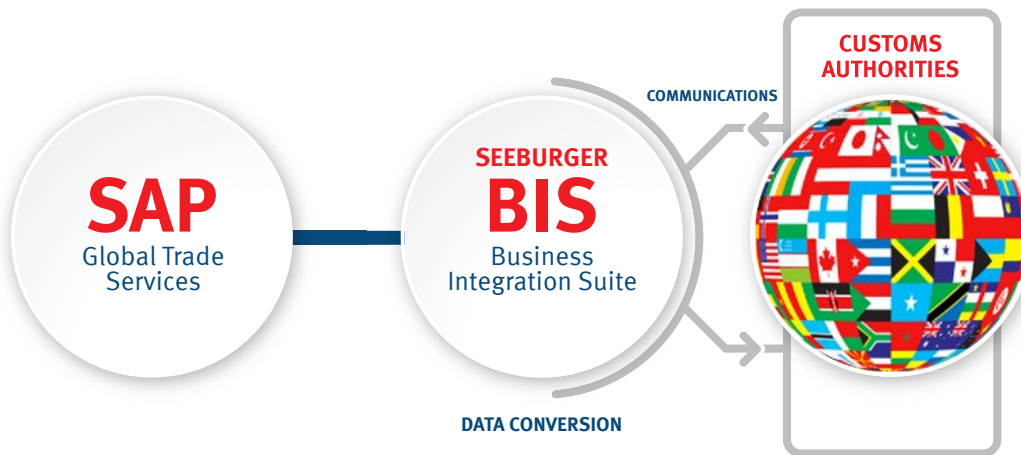# SAP GTS partnership for B2B/EDI Customs Communications

Many companies that ship internationally are faced with national and international legal requirements to comply with Customs Authorities for the countries they are shipping to. To process the electronic communications involved, many SAP customers are implementing "SAP Global Trade Services" (SAP GTS).

SEEBURGER has partnered with SAP since 2004 in support of the GTS product offering, with SAP providing the customs processing application and SEEBURGER providing the communications and message formatting to the supported customs authorities. As a result of this longstanding partnership, SEEBURGER has developed a Center of Excellence to support SAP GTS with the Business Integration Server, to ensure the communication to national and international legal requirements (compliance) and electronic communications with many customs authorities in support of the SAP GTS system.

As a result, the customer receives a prepackaged version of SEEBURGER´s Business Integration Suite including over 500 mappings and customs processes – which are constantly maintained based on the development & support partnership between SAP and SEEBURGER.

Customs Communications as Cloud Service

The SEEBURGER Cloud – based on our pre-packaged Business Integration Suite for SAP GTS – provides you the necessary flexibility, agility and speed to successfully build up your customs connections.

FAST ROI
Benefit from low upfront fees due to already existing customs connections, Agile price model, pay-as-you-go and short time-to-market

EFFICIENT
SEEBURGER provides your business with the agility to react fast to new customs integration requirements

SECURE
Rely on Cloud Services based on highly redundant, ISO-certified data centers and global 24/7 operation team

info@seeburger.com   **Powering Your Digital Connections**   www.seeburger.com

The Center of Excellence for SAP GTS

Included With SAP GTS Integration

Business Integration Server (BIS) – our flagship integration platform

A SEEBURGER BIS license is included with the GTS license.

Custom workflow designed for GTS processes

Customized workflow to support the access and communications with customs authorities…Over 500 up-to-date mappings to support customs regulations including import, export, transit, and ECMS.

SEEBURGER GTS Daily Support Services

The Collaboration with SAP also includes the daily support service. Through the integration of the two support teams via the SAP Solution Manager, the processing of an SAP OSS support case is transparent to the customer and almost as if it was delivered from a single source.

In addition to the development and support services, which are included in the SAP GTS license and maintenance contract, SEEBURGER also offers the following value-added services to SAP GTS customers.

Implementation Options

SEEBURGER GTS Consulting Services

SEEBURGER assists the customer in the implementation of the SEEBURGER Business Integration Server, including the Solution Add-On for SAP GTS. The technical consultant jointly develops a project plan, supports the communication with the customs authorities, performs the installation of the SEEBURGER software, configures the technical communication to the customs system and assists the customer during the Go Live.

SEEBURGER Cloud

In keeping with industry trends, many customers choose to deploy the BIS solution within the SEEBURGER cloud. SEEBURGER offers with its communication service for SAP GTS a comprehensive cloud service that ensures the compliant data exchange with the customs authorities in all countries covered by SAP GTS. This provides a flexible deployment and support option for the fast implementation of the BIS environment. SEEBURGER also maintains direct connections to many of the customs authorities directly from the SEEBURGER Cloud. Cloud deployment eliminates the need for infrastructure support and the monitoring of the communications connections.